



# **McAllen Country Club**

## **Rules & Policies**

June 2021

Rules and Policies have been approved by the Board of Directors to assure the maximum enjoyment of the facilities at the McAllen Country Club (MCC) by all its members and guests. Membership at the McAllen Country Club involves a cheerful and willing obligation to observe its rules. It is the duty of all members to know the content of the Bylaws and the Rules and Policies and to actively cooperate with the Board of Directors, General Manager and McAllen Country Club Staff in the enforcement of these rules.

## **General Rules**

1. MCC is a private country club for the use of its members and their sponsored guests (when pertaining to a catered event) only.
2. MCC adheres to all federal and state laws. Violations of these laws may lead to disciplinary action up to suspension and/or termination of membership.
3. MCC assumes no responsibility for the personal property of members or guests while on MCC premises. Members and guests who leave or store their personal property on MCC premises do so at their own risk. Consequently, members and guests are required to safeguard and assume all responsibility for their personal property while on MCC premises. It is the responsibility of members to inform their guests of this policy. MCC will not be liable for loss or damage to the personal property of members or guests.
4. Guests must be accompanied by a member.
5. No advertising, soliciting, ticket selling, contributions, or displays shall be permitted on MCC premises at any time, for any purpose without prior approval from the General Manager.
6. In compliance with the Texas Alcoholic Beverage Code, no one under twenty-one (21) years of age or no intoxicated person will be served or allowed to consume any alcoholic beverage on MCC premises and no alcoholic beverages shall be brought on or taken from MCC premises except for bulk deliveries to MCC itself.
7. Designated parking areas are to be observed at all times. Cars are not allowed to park on Wichita Avenue and should not be parked in private areas adjoining the club.
8. No member or group is permitted to use the MCC parking lot for bus transportation to/from football games, picnics, etc., unless prior arrangements have been made with the General Manager.
9. Pets are not permitted on MCC premises at any time.
10. Members who damage property of MCC will be required to pay the cost of repair or replacement thereof. Members shall be responsible for the actions of their guests and for the actions of any organization which they have sponsored for use of any part of MCC premises.
11. No property of MCC is to be removed from MCC premises without sole permission from the General Manager.

12. MCC employees, while on duty, are not permitted to leave MCC premises for service to members, nor are they permitted to be absent from MCC employment to perform services for members.
13. The Club roster is furnished to the membership for the exclusive, personal, and social use of the member. Any use of the Club roster for business purposes or any use by persons other than Club members may lead to disciplinary action up to suspension and/or termination of membership.
14. Smoking or use of other tobacco products (including vapor e-cigarettes) is prohibited in all buildings of the club. Smoking is only allowed in designated outdoor areas. Smoking is not permitted inside the fenced area of the pool. Please dispose of cigarette butts in the appropriate receptacles.
15. The club will gladly host private, catered events, but does not and will not endorse any political or societal cause in doing so.
16. Members must give a month's notice that they are resigning their membership in writing. They are still responsible to pay all dues, assessments, etc. for that month. Once the month has ended and the account is at a zero balance, there is no other financial obligation to the Club. During the 31 days, the resigning member is welcomed to still use the Club.
17. No food or beverage may be brought on to MCC premises unless prior arrangements have been made with the General Manager.

## **Membership**

1. Prospective members with a credit score of less than 650 are required to leave a \$1,000 deposit on file. After their first year of membership, the \$1,000 will be credited to their account provided they have not appeared on the delinquency list. If they have, the deposit will remain until a full year has passed, etc.
2. Common Stock will be reimbursed only when a replacement is found and approved by the Board.
3. "Good-Standing Policy" Members who are not in good standing (on delinquency list, misbehavior, disregard for rules, lack of respect for the club, etc.) cannot participate in member events which include golf/tennis tournaments, club-sponsored events or holding a private event.

There are requirements and a process to apply for membership:

Application

Consent to background and credit check

Two letters of recommendation from 2 current members from McAllen Country Club. One member must be a member in good standing for more than 5 years. Only 1 recommendation letter will be considered from a family member.

After full application is submitted, the Membership Committee will review the application, and after their approval, our Chair will review it with our Board of Directors.

## **Clubhouse Facilities**

### **General Policies**

1. The business office is open from 8:00am to 5:00pm Monday through Friday is closed on Saturday and Sunday.
2. The clubhouse is closed on Monday, except for the Fitness and Tennis Centers. Opening for a special event will require a \$2,500 opening fee in addition to other charges incurred for an event.
3. All clubhouse hours of operation are subject to change.

### **Dress Policies**

4. Tee shirts, flip flops are not allowed in the Oak Room.
5. Country Club Casual along with golf attire is allowed in the Members Lounge, Oak, Hickory, and Pecan Rooms. Tee shirts, flip flops are not allowed.
6. The Robber's Roost (the men's grill) is for men only. Anyone under the age of 18 is not allowed in the Robber's Roost.
7. Swimsuits, improper dress (i.e. cut-offs, no shirt or shoes) are not allowed in the clubhouse. Men's tank tops are not allowed in dining/bar areas.
8. The Members Lounge will not be reserved for non-member (catering) events.
9. Anyone under the age of 18 is not allowed in the Members Lounge. Children under the age of 12 are not permitted in the Mesquite Room.
10. No food service (except complimentary bar snacks) is available.
11. Gentlemen should remove hats when dining in the Oak Rooms or enjoying Members Lounge
12. Children will abide by the Club's dress code when age appropriate.

## **Usage Rules**

13. Members cannot reprimand the staff. If a complaint arises, the member should contact the General Manager or manager on duty. Serious complaints should be in writing and submitted

to the Board of Directors and the General Manager.

14. Members cannot enter the kitchen or service areas
15. Dining reservations are recommended and encouraged for all dining in the main dining rooms and for holiday and special events. Reservations are appreciated and will help staff to provide better, efficient service for the membership.
16. The Club strictly adheres to a 48-hour reservation cancellation policy. With the exception of daily dining room reservations, there is a minimum of 48-hours' notice required for any cancellation, unless otherwise noted. Unless otherwise stated, "no shows" will be charged 50% of menu price for functions for which reservations are taken. Food and staffing levels are calculated based on reservations.
17. Members are responsible for signing their guest checks when dining to assure accuracy.  
  
Member's accounts are due upon receipt and are delinquent if not paid in 30 days. A late fee is charged on all delinquent accounts. Please refer to the Delinquency Policy for additional rules.
18. Loud, vulgar language is not permitted in the clubhouse or on MCC premises. Any member who becomes offensive may be asked to leave the premises and may lead to disciplinary action up to suspension and/or termination of membership.
19. No food or beverage may be brought in or removed from the club premises on or after a banquet function without management approval.
20. Cell phones should be placed on vibrate or silent while dining in the club. If you elect to accept a call, do so in the hallway.
21. Banquets that wish to use the North End dining rooms which displace the membership must be approved by the House Committee and in turn, the Board of Directors.
22. Banquets that have been approved by the Board of Directors to use the North End will be required to pay the following fees.
  - A set-up fee will be charged for the use of the North End.
23. Banquet minimums:
  - Breakfast - \$25
  - Lunch - \$35
  - Dinner - \$45

The member will be responsible for all fees associated with his/her event including set up / breakdown, labor, cleaning, and any other fees as determined by MCC staff. All charges will be through the member's account.

## **Card Play**

Guest play of cards, Mahjong, dominos, or other such parlor games is limited to two (2) times per month regardless which member he/she accompanies, or location at the Club. Guests are subject to a \$10 guest fee each time he/she enjoys the benefits of McAllen Country Club membership.

## **Golf Facilities**

MCC Management and the Golf Professional have the authority to enforce all policies, rules and regulations contained in this provision. Observance of direct rules violations or abuse of our golf course will be reported directly to MCC Management or the Golf Professional. Members are invited to bring all unresolved issues, problems or concerns to the Golf Professional and/or General Manager.

## **General Policies**

1. All golfers are expected to conduct themselves in a manner that meets the high standards of conduct expected by MCC membership. All golfers should refrain from engaging in any behavior that might be offensive or embarrassing to other golfers, children, and/or families.
2. MCC golf course is an 18 hole golf course facility open Tuesday through Sunday until dusk. The course is normally closed on Mondays for maintenance, except for holidays and tournaments approved by the Board of Directors.
3. In no case shall MCC ever be held responsible for errant golf shots made by golfers. Damage occurring as the result of an errant golf shot is the sole responsibility of the golfer.
4. In the event of lightning in the area, either course marshals will be sent out to instruct golfers to discontinue play, or three blasts from an air-horn will sound. Before continuing play, golfers must check with the pro-shop as to the re-opening of the golf course and re-start positions. MCC will not be responsible for any golfer playing during an electrical storm. All golfers should leave the golf course immediately when lightning is observed.
5. The golf course may not be used for any purpose other than the game of golf. However, golf cart paths may be used for walking and jogging, etc. by members only before 7:30am, or when the course is closed, at your own risk. Keep in mind that safety is our first priority.
6. All golfers and guests must register in the pro-shop prior to play. Members are responsible for the conduct of their guests.
7. A dependent child, under the age of 25 and a full-time student is not required to pay to play golf.
8. All golf must commence on Hole #1, unless otherwise approved by the pro-shop.
9. Each golfer must have his/her own set of clubs in separate bags.
10. All golf tournaments must be approved by the Golf & Greens Committee and the Board of Directors. A minimum prize purchase from the MCC Golf Shop may be required unless otherwise approved by the Golf & Greens Committee.

11. All players should use proper golf etiquette and play a round of golf without delay, allowing faster groups to play through.
12. In general, the order of priority of groups playing on the golf course will be: foursomes, threesomes, fivesomes, sixsomes, twosomes, and single players. Twosomes and singles should not expect the order of priority to allow them to play through. During peak times, groups of three or less are discouraged, and are subject to being paired to maximize course usage.
13. All golfers shall repair all ball marks and divots during play.
14. Care of the golf course should include raking sand traps and returning rake to the middle of the bunker upon completion.
15. All practice is limited to designated practice areas.
16. Range balls are provided by the Pro Shop; and are for use on the driving range only.
17. The golf course may be closed to play due to bad weather or unplayable conditions, at the discretion of the Golf Course Superintendent, the Golf Professional and the General Manager.
18. Flagrant or continual failure to comply with the rules by a member or a guest, could lead to suspension of member privileges and/or financial penalties as deemed necessary by the Board of Directors.
19. No outside professional golf instruction may be allowed on Club grounds.
20. Professional golfers are not allowed to participate in club-sponsored golf events.
21. All food and beverages must be purchased from MCC, unless otherwise approved by the General Manager.
22. The discharge of firearms to include BB guns and pellet guns on MCC property is prohibited.
23. Music level on golf carts must be low enough so as not to be heard by other golfers.

## **Golf Attire**

The objective of this policy is to ensure that the appearance and attire of golfers at McAllen Country Club is neat and in keeping with accepted golf attire at prominent golf clubs. The acceptable standard is attire consistent with that offered for sale in the McAllen Country Club Pro shop. Proper attire for play on the golf course at McAllen Country Club is defined as the following:

- Pants
  - Regular slacks, appropriate jeans, or golf shorts
  - Golf shorts from knee length to not more than three inches above the knee, with no strings, tabs, or anything hanging below the hem of the shorts will be allowed. Anything hanging must be removed before play is allowed.

- Pants in length between the knee and the ankle are not allowed.
- No cutoffs, jogging, gym, coaching, tennis, or camouflage pattern shorts or pants are allowed.
- Women are required to wear appropriate length shorts and/or skirts
- Shirts
  - Shirts must be collared, standard mock, or turtleneck.
  - Shirts should be tucked in at the waist.
  - No sleeveless or T-shirts are allowed.
  - Women are required to wear proper blouses.
- Shoes
  - MCC is a soft spike only facility.
- Golf Caps
  - Golf caps should be worn with bills forward.

Enforcement of this policy has been assigned to the Golf Professional and his staff. No member or guest will be permitted to use the practice areas or golf course if they are in violation of these standards.

## **Golf Carts**

1. All operators of golf carts must have a valid driver's license. In no case shall an unlicensed minor be allowed to drive a club owned or a private cart while on MCC property.
2. Only two persons and two bags are allowed per cart.
3. Carts should remain on cart paths as much as possible. The 90-degree rule is in effect at all times. Exceptions to this rule due to health or disability reasons may be obtained from the Golf Professional or General Manager.
4. Carts should remain out of wet areas on the course.
5. Private carts are for member use only. Guest privileges do not include the use of private carts unless prior approval is obtained from member/owner. Guests shall be required to pay the appropriate rider fee.
6. Operators of golf carts are responsible for all damages incurred while cart is in their possession.

All private carts must be standard body style from the manufacturer, i.e., similar in type to MCC fleet rental carts. This standard will eliminate customized carts with oversized tires/wheels, custom chassis, lift kits, etc. Color of carts or seats that bear your alma mater will continue to be acceptable. A photo and/or video must accompany each new cart request. All submissions considered for approval by the Golf and Greens Committee must do so prior to being allowed on MCC property.

## **Local Rules**

1. USGA rules govern all play except as modified by these local rules and those on the MCC scorecard.



2. Out of bounds is defined by white stakes inside of curbs of streets on boundaries of course.
3. On Hole #10, the canal is marked as a hazard.
4. Lateral water hazards are defined by red lines and stakes.
5. Regular water hazards are defined by yellow stakes and lines.

## **Golfing Guest Policy**

1. Grandchildren under the age of 18 may play the course at no charge.
2. Immediate Family shall pay 50% of the current and applicable guest fee. Immediate Family is defined as: parents, children and their spouses and grandchildren (over the age of 18) and their spouses. Immediate family members may play the golf course unaccompanied and shall receive the discounted rate for immediate family.
3. Local guests that reside within 100 miles of MCC can play one time per month.
4. Guests sponsored and unaccompanied by a member host are subject to golf facility user fees posted in the pro-shop.
5. Members are limited to 10 guests for play unless permission is granted in advance by the Golf Pro and/or General Manager.
6. Members must make arrangements for unaccompanied guests. Guests unaccompanied by a member must present a valid guest card arranged for by a member or obtained through a reciprocity agreement with another club.
7. USGA affiliated clubs that are reciprocal with MCC are welcome to apply for a guest card which can be procured in the club office and must be produced when signing a guest check for any club services or merchandise. In general, reciprocal and unaccompanied guest play on weekdays will be before 10am and after 2pm, in groups of four or less; Saturday, Sunday and holidays after 2 pm only. The golf shop staff will use discretion on other times and sizes of groups.

## **Guest Fees**

- Guest Fees
  - With member (Tuesday-Friday) \$60
  - With member (Saturday/Sunday or Holiday) \$80
- Unaccompanied guest (Tuesday-Friday ) \$100
- Immediate Family
  - Tuesday-Friday \$30
- Saturday/Sunday or Holiday \$35
- USGA Member guest fees \$125  
(cart rental mandatory)

- USGA Non-members (Tuesday-Sunday) \$125
- Junior Weekday Fee / Weekend Fee \$25 / \$35
  - In the event only nine holes are played the guest fee rate will be 50% of the posted guest fee rate listed above.

### **Cart Fees**

- |                               |      |
|-------------------------------|------|
| 1. Full cart-two members      | \$30 |
| 2. Half cart-each member      | \$15 |
| 3. Cart Fee Single (18-holes) | \$22 |
| 4. Rider Fee/Private Cart     | \$14 |
| 5. Full Cart Nine Holes       | \$20 |
| 6. Half Cart Nine Holes       | \$10 |

### **Private Cart Fees**

- |                |        |
|----------------|--------|
| 1. Trail Fee   | \$1200 |
| 2. Storage Fee | \$650  |

## **Tennis Facilities**

### **Usage Rules**

1. The tennis courts are for the exclusive use of members only.
2. Guests are allowed a maximum play up to four (4) times per month which includes league play.
3. Guests must be accompanied by a member at all times.
4. Guests must be registered by a club member in the pro shop prior to play.
5. Guest fees are \$20.00 per visit.

### **Court Reservations**

1. Reservations may be made and are encouraged up to 48 hours in advance.
2. Members making reservations for singles are limited to 1½ hours; doubles reservations are limited to 2 hours. However, if no reservations have been made for the court, play may be continued.
3. One person member may make a reservation for one court only.
4. Cancellation must be made at least 1 hour prior to playing time.
5. Members must register in the pro shop prior to play and will then be assigned a tennis court.

(Limit is 1 tennis court per member).

## **Tennis Etiquette**

1. Only tennis attire may be worn on the court. Cutoffs, long pants, tank tops, and/or swimsuits are not allowed. Men must wear shirts with sleeves at all times. Track shoes, hard-soled shoes, sandals, flip flops, or bare feet are not allowed.
2. Persons using profanity, displays of anger or disturbing other member's games may be asked to leave the tennis area.
3. Food or beverages (other than water, or hydrating drinks) are not allowed on the courts.
4. Any serious or repeated violations of the above rules by a member, a member's dependent, or guest could lead to suspension of the use of the tennis facilities and/or membership.
5. No outside professional tennis instruction is allowed on club grounds.
6. Courts are for tennis usage only.

## **Fitness Center**

1. All members using the Fitness Center should go through an equipment orientation and sign a hold harmless waiver before using any of the exercise equipment.
2. Children 13 to 18 years of age are allowed to use the equipment only if they are in the immediate supervision of a parent or certified trainer and have received proper orientation training on all fitness equipment.
3. Children under 13 years of age are not allowed in the Locker Rooms or Fitness Center
4. Any member with a medical condition of heart disease, high blood pressure, stroke, or pregnancy must have a doctor's release to utilize any of the equipment in the Fitness Center.
5. Towels are allowed in the exercise room, please return to a convenient hamper when finished.
6. No food or beverage (other than water, or hydrating drinks) is allowed in the Fitness Center.
7. Guest fee with a member is \$20.00 per visit for use of the Fitness Center.
8. Cell phone camera usage is prohibited in the locker rooms.
9. Talking on your cellphone is prohibited.

## **Swimming Pool Facilities**

### **Persons Eligible to Use Pool**

1. Members and guests must register before entering the pool.

2. Guests are permitted during pool hours and must be accompanied by a member. Members are required to register and sign a guest check for guest fees and are responsible for their guest.

### **Hours of Operation (Seasonal)**

1. The pool is closed on Mondays, except for holidays falling on a Monday.
2. The pool hours of operation are seasonal and determined year to year. Lifeguards will be on duty as hours are determined. All other swimming is at your own risk.

### **Charges**

1. There is a \$5.00 charge for each guest/each day

### **Parties**

1. Reservations for parties must be reserved through the Director of Catering.
2. Loud music is not permitted. Noise level to be determined by management.
3. Members are never asked to leave area because of private parties.
4. Banquet set-up fees may be charged for private functions.

### **Children**

1. Any child unable to swim must be accompanied by an adult. Due to their focus on all swimmers, lifeguards cannot baby-sit.
2. All children under the age of 12 must complete an MCC swim test and wear the appropriate band.
3. Swim diapers must be worn and can be purchased through the Pool House.

### **Usage Rules**

1. Every person entering the pool must register at the Pool House.
2. No pets are allowed in the pool area.
3. Smoking is not permitted inside the pool gates (this includes e-cigarettes).
4. Swimmers must shower before entering pool.
5. Eating or drinking is prohibited while in the pool. No glass or bottles are allowed in or around the pool. Coolers are strictly prohibited.
6. Unnecessary roughness, even in play, and other recklessness is prohibited. No running.

7. Proper and appropriate swimming attire is required at all times in keeping with the family oriented nature of the club. Proper attire includes bathing suits, board shorts, or rash guards. Cotton clothing, sports bras, cutoffs, thongs, Brazilian/G-string bathing suits or similar are considered inappropriate attire and are not allowed.
8. Cut-offs (jeans with the legs cut off) are not permitted in the pool when swimming. Black shirts are not permitted while swimming.
9. Parents may wear street clothes with rubber-soled shoes when they are present to supervise their children or attend lessons. Bathing caps are optional. Children who are not potty-trained must wear protective pants in the swimming pool(s).
10. Swimmers in bathing suits, including cover-ups, are not allowed on the golf course, tennis courts, putting green, or in the clubhouse.
11. No outside professional swimming instruction may be allowed on Club grounds.
12. No food or beverages may be brought onto pool premises without management approval.
13. No food or beverages from a private pool party may be removed from club premises without management approval.
14. Any breach of the above rules may be cause for suspension from the club of a member or member's dependents.

#### **Lifeguards & Enforcement of Rules**

1. Lifeguards are on duty for your protection; they are fully authorized to enforce the rules.
2. Private swimming parties at the pool must have lifeguards on duty. Contact the Catering Director to make these arrangements.

#### **Valuables**

1. The club is not responsible for valuables, or any personal items at the pool area. Lockers for pool house are available through the Tennis Pro Shop.

#### **Conduct**

1. Any refusals to comply with the above rules will be reported to the General Manager.

#### **Pool House**

1. The pool snack bar hours or operation are seasonal.
2. The Pool Manager and Snack Bar manager will enforce discipline.
3. There will be no cash transactions.

4. Management will have the right to refuse service to anyone in violation of the pool snack bar or pool area rules.
5. Only snack bar personnel are allowed in the kitchen work area.

### **Recreation Park Rules**

1. Open Tuesday through Sunday 8am to dusk.
2. This Park is for the use of members and their accompanied guests.
3. Use of the Recreation Park is at your own risk and the Club will not be responsible for accidents.
4. Children 12 years and younger must have direct supervision of an adult (16 or older), parent, or guardian.
5. Unnecessary roughness, even in play, or other recklessness is prohibited.
6. Loud music is not permitted. Noise level should remain at a reasonable level to be respectful of the surrounding neighborhood.
7. In the event of an accident, call 9-1-1 and notify club personnel in the Tennis Pro Shop.
8. Persons using profanity or disturbing other members' game or play may be asked to leave the Recreation Park.
9. Glass or bottle containers are prohibited in the Recreation Park. All food and beverage must be purchased from the club unless approved by management. No personal coolers are allowed.
10. Basketballs, volleyballs and other play equipment may be signed out at the Tennis Pro Shop. Please return all signed out equipment to the Tennis Pro Shop when you have completed play.
11. Hanging or sitting on the rim of a basketball goal is prohibited.
12. In the event of lightning, leave the Recreation Area immediately and go find shelter.
13. Lockers for use during Recreation Park play are available in the Tennis Pro Shop.
14. Reservations for private parties must be reserved through the Catering Director.

MCC management has the authority to enforce all policies, rules and regulations contained in this provision. Observance of direct rules violations or abuse of the equipment in our Recreation Park may be reported directly to management. Flagrant or continual failure to comply with the rules, could lead to suspension of member privileges and/or financial penalties by the Board of Directors. Members are invited to bring all unresolved issues/problems to the General Manager.